	IN THE	E UNITED STATE	S PATENT	AND TRADE	MARK OFFIC	E	
In re Application of: Application Serial No.: Filing Date:		B. Reilly BARRY e		Examiner: Jaroenchonwanit, B. Group Art Unit: 2152			
Attorney Docket No.: Client Docket No.:		09710-1121 COS-97-087	TRADBUARK OF		Group Art Unit: 2152 FOR TELECOMMUNICATIONS Technology Center 2100 Application		
For: INTEC MANA DIRECTOR (Washington, I	GRATED CUAGEMENT OF PATENT DC 20231	JSTOMER INTERI S AND TRADEMA <u>AMENDME</u>	FACE SYST ARKS ENT TRANS	EM FOR TELE	COMMUNICA TTER	TIONS CONTROLOGY	W Center 2100
Transmitted h	erewith is ar	amendment in the	above-identi	fied application	NO. OF EXTRA	RATE	ADDITIONAL
FEE CALCULATION		AFTER AMENDMENT		PREV. PAID FOR	CLAIMS PRESENT	\$18	\$ 36.00
TOTAL CLAIMS INDEP. CLAIMS		109	MINUS MINUS	3	1	\$84	\$ 84.00
□ Peti Act	ition is herel	by made under 37 ($\frac{10}{100}$) made under 37 ($\frac{10}{100}$) to and to $\frac{10}{100}$ Two months (\$4	hrough <u>Janu</u>	ary 10, 2002, for months (\$920)	r an extension of	1: 440) ————	\$ 120.00
	Applicant claims small entity status. See 37 CFR § 1.27. No additional fee is required.						
Payment of \$ 120.00 by Credit Card. Form PTO-2038 is attached. The Director is hereby authorized to charge payment of any fees associated with this communication or credit any overpayment to Deposit Account, including any filing fees under 37 CFR § 1.16 for presentation of extra claims and any patent application processing fees under 37 CFR § 1.17							
identified as	accompanying t ed States Postal S	orrespondence and all combined is be Service as first class mail is commissioner for Patents.	in an envelope	-	avong & CA	ARLSON	, P.C.

D.C. 20231 on January 10, 2002.

Karlyn J. Geiger

Stephen C. Carlson Reg. No. 39929

Date: January 10, 2002

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

B. Reilly BARRY et al.

Application No.:

09/159,695

Group Art Unit: 2152

Filed:

September 24, 1998

Examiner:

Jaroenchonwanit, B.

Attorney Docket No.: 09710-1121

Client Docket No.:

COS-97-087

For:

INTEGRATED CUSTOMER INTERFACE SYSTEM FOR

TELECOMMUNICATIONS MANAGEMENT

Assistant Commissioner for Patents Washington, D.C. 20231

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JAN 1 6 2002

Technology Center 2100

RESPONSE UNDER 37 CFR 1.111

Dear Sir:

In response to the Office Action of October 10, 2001, please amend this application as follows:

IN THE ABSTRACT:

Please replace the Abstract in its entirety to read as follows:

An integrated customer interface for providing telecommunications management to a customer at a browser involves a web server and a client application. The web server manages a client session supports communication of request messages received from the browser to a network management resource. The client application is integrated for use within the browser,

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